

**RETURNED BILL NOTICE**

**California-American Water Company**

P.O. Box 578, Alton IL 62002  
1-800-794-7350

Occupant or

05/13/2002

Dear Occupant or Customer:

Your most recent water bill has been returned to us by the Postal Service. We have attempted to verify the correct mailing address and reach you by phone, and have been unable to do so. If you have not moved and are still a customer at this address, please call us at 1-800-794-7350 so we can resolve the problem with the Post Office.

If you are a new customer, please call us immediately so that we can establish service in your name.

Failure to respond to this letter may result in discontinuance of service. A reconnection fee may also be authorized.

Thank you in advance for your assistance. Your efforts in helping to resolve this matter are greatly appreciated.

Sincerely,

Customer Service

(TO BE INSERTED BY UTILITY)

ADVICE LETTER NO. 566

ISSUED BY

D. P. STEPHENSON

NAME

(TO BE INSERTED BY C.P.U.C.)

DATE FILED JUN 18 2002

EFFECTIVE JUL 22 2002

DECISION NO. \_\_\_\_\_

DIRECTOR - RATES & REVENUES

TITLE

RESOLUTION NO. \_\_\_\_\_